

SERVICE+



Your service requests are
managed at service+

As part of our ongoing commitment to provide you with a high level of service, all customer service and maintenance requests logged at Goodman NZ's Service+ portal

SERVICEATGOODMAN.COM



“SUPERIOR CUSTOMER SERVICE IS AT THE HEART OF EVERYTHING WE DO”



24/7 Service

Our team work closely with you to ensure your property is maintained and presented to the very highest standards.

To resolve any operational issues with your property, please log it via serviceatgoodman.com.

This will ensure a prompt response and allow you to track and review the progress of any job that has been lodged.

If you do not currently have access to it, please contact us.



Service

To ensure our customers receive the best possible service, all of our estates have in-house property services, teams that attend to customers’ operational needs and ensure maintenance and presentation standards are exceptional.



Manage

Dedicated Building Managers provide on-site support for day-to-day operations, while property and asset managers are available to discuss any lease queries, invoicing issues or modifications to tenancies.

SERVICE+

Makes it easy
for you to



Login

Track

Comment

History

Login to make a new service request

Track the progress of your service request

Comments from your Goodman Building Manager and the appointed contractor, relating to your service request

History view your service requests

INSTRUCTIONS

LOGIN

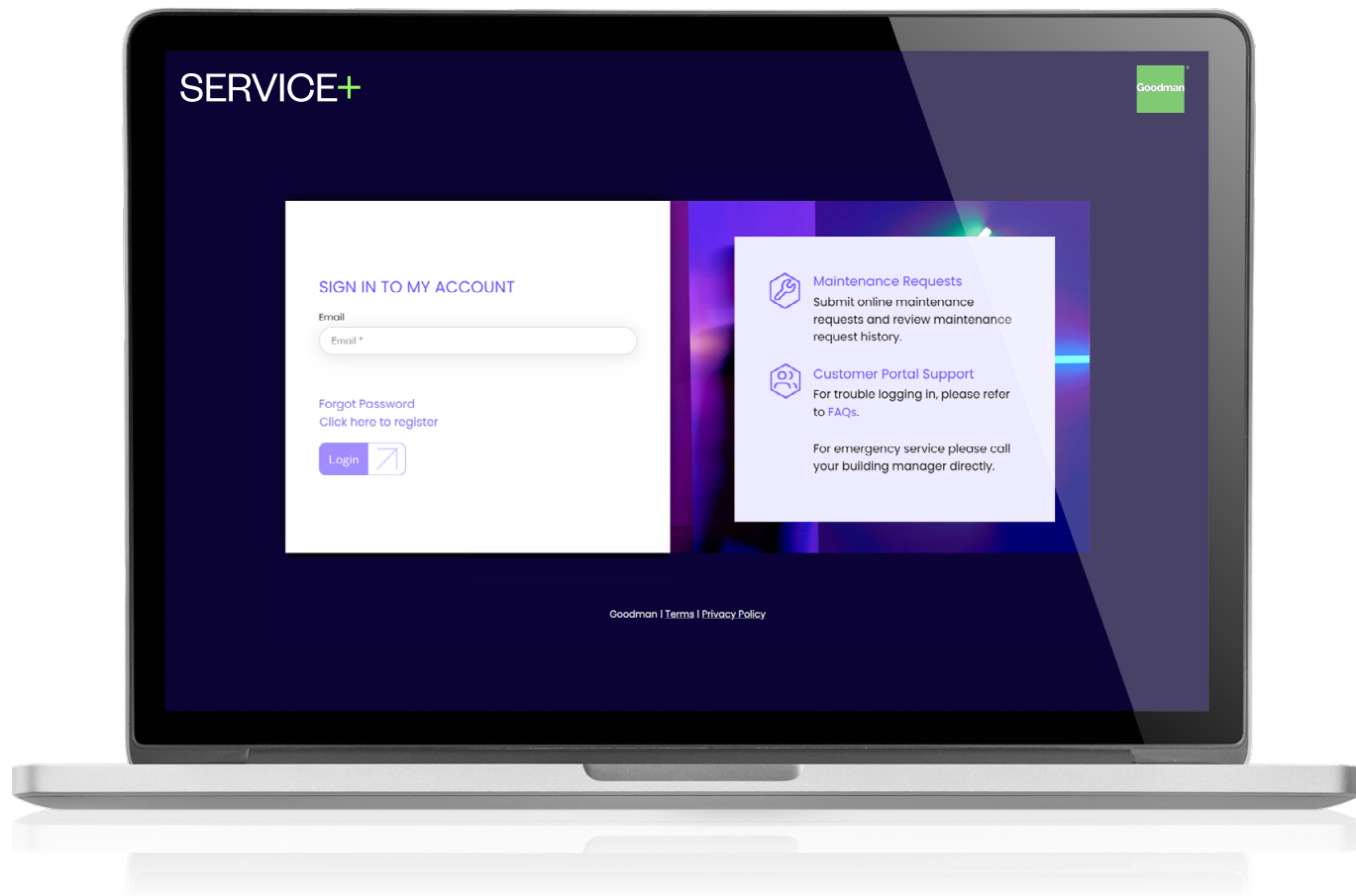
Login via the Service+ portal at serviceatgoodman.com

REQUEST

Log a maintenance request, include photos or documents for more detail.

PROFILE

Maintain your contact details



INSTRUCTIONS

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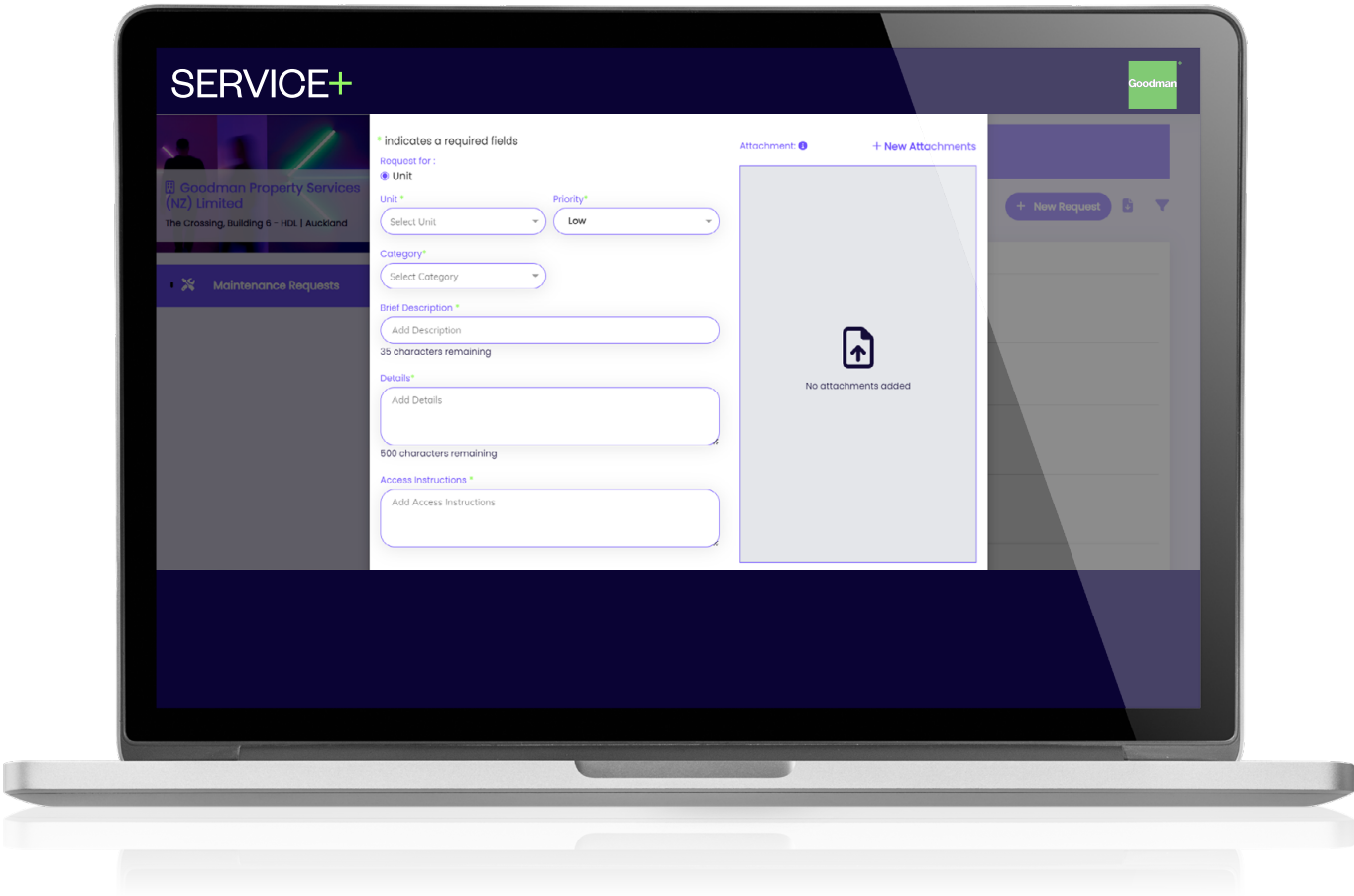
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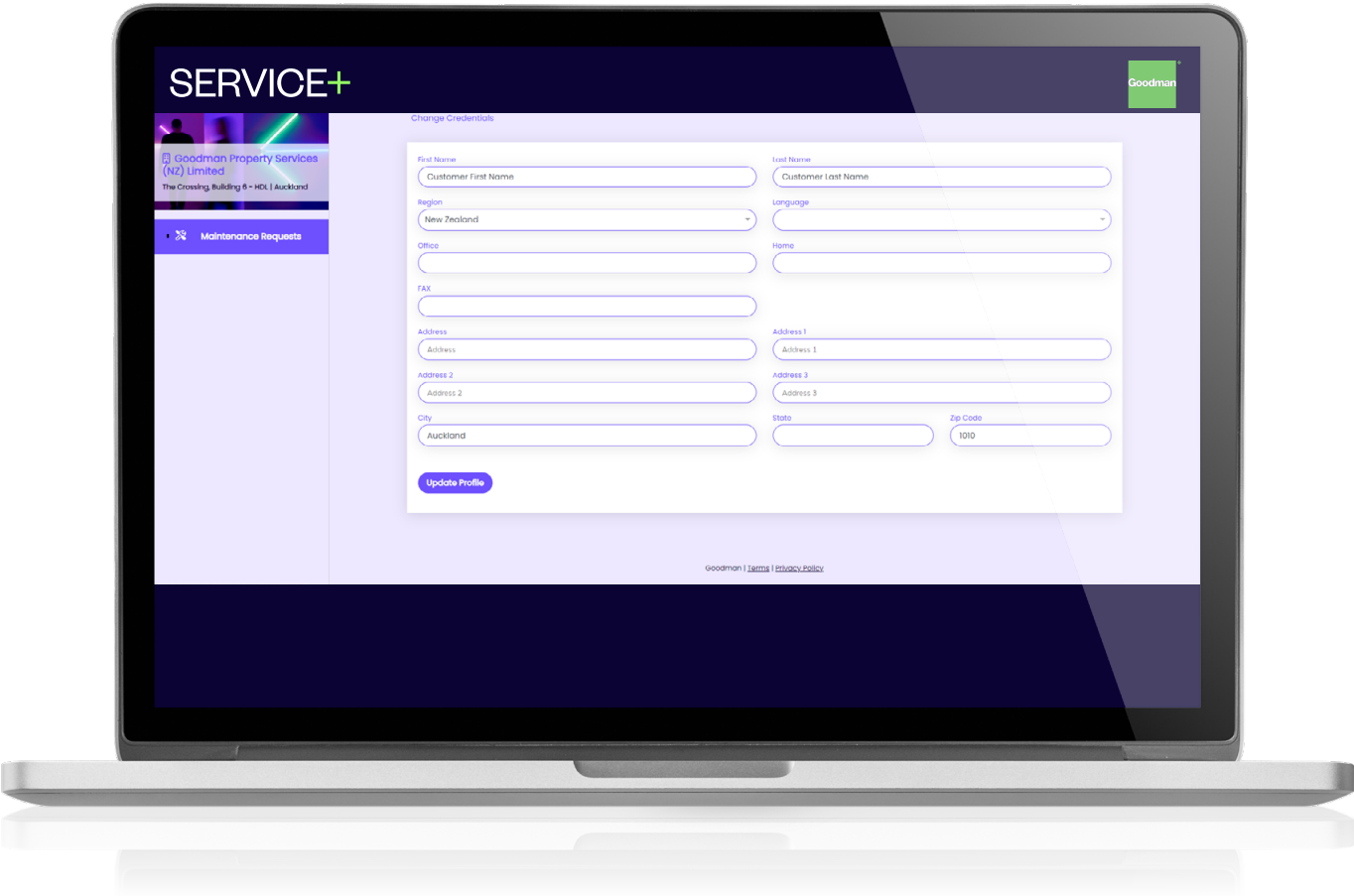
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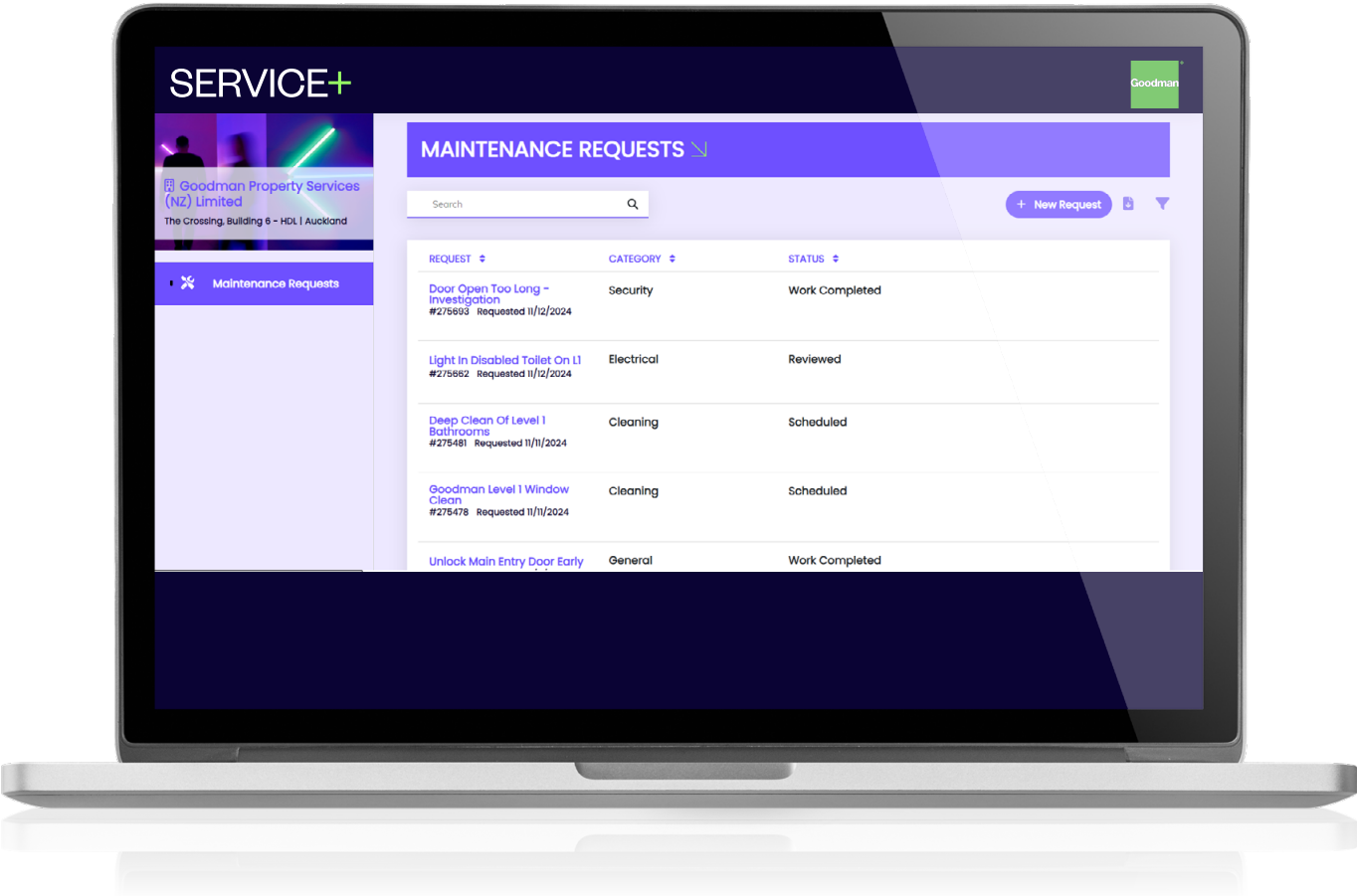
INSTRUCTIONS

HISTORY

View your maintenance request history.

STATUS

View a snapshot of your request including the status and notes from the contractors.



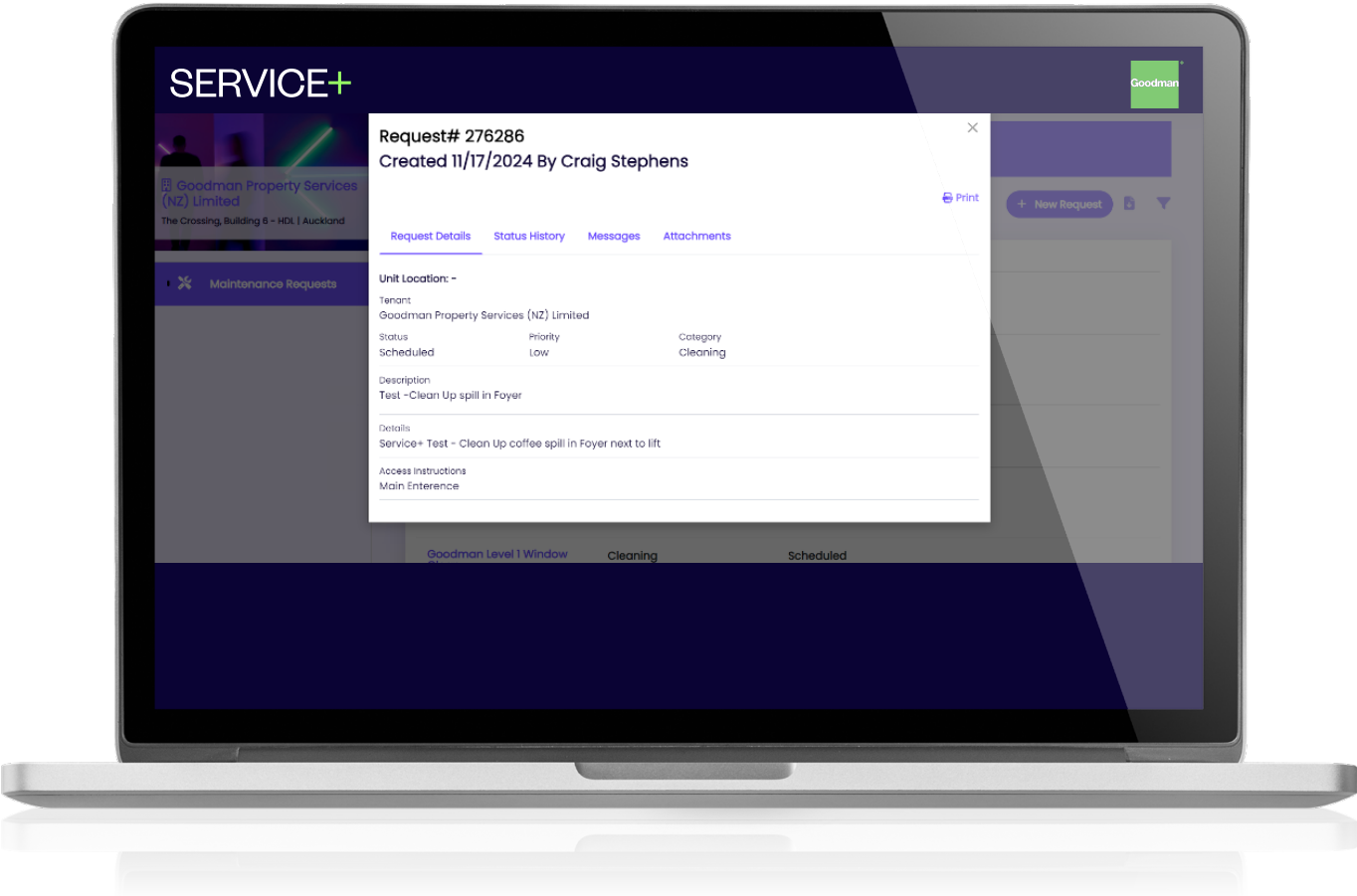
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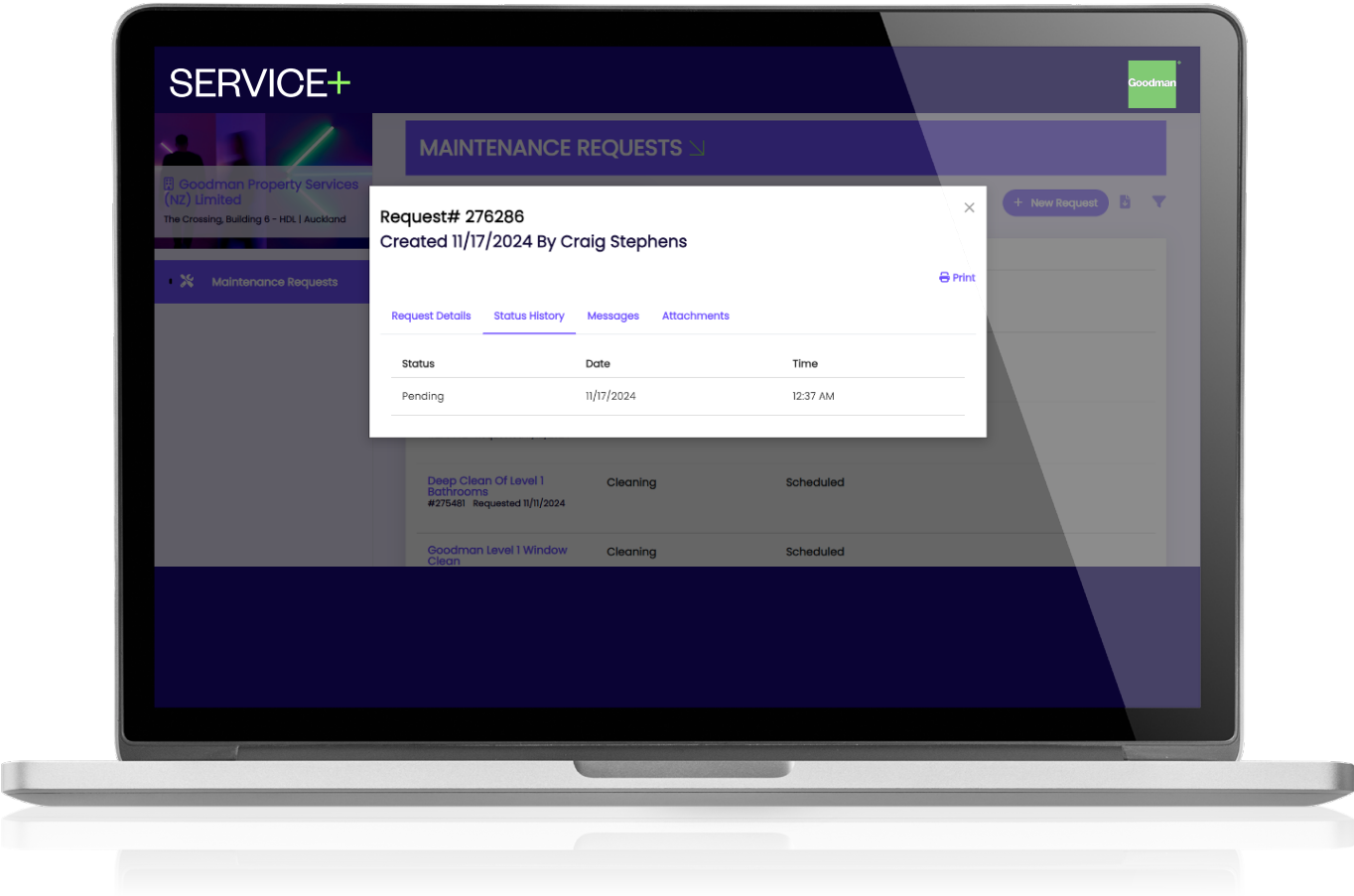


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SERVICE+

SERVICEATGOODMAN.COM



Secure email

Your secure login has been emailed to you.

Contact

Contact your property manager if you haven't received it.

SERVICE@GOODMAN.COM
0800 375 6060

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